



Castle Cattery Boarding Contract

Any person entering the cattery does so at their own risk. If you are accompanied by children, you must keep them under control at all times.

Fees

Sorry no credit card facilities.

All fees are charged by the day, to include the day of arrival and the day of departure. Fees are payable either in advance or on departure as agreed at the time of booking. The total fees for the agreed amount must be paid in full even if the pet is collected early, unless otherwise agreed, at the time of booking. All bank holidays are normal rate.

Transportation costs of animals

A charge of fifty pence (50p) per mile will be added to the account in the event of transportation to and from the nominated veterinary practice.

Your Pet Insurance

Proof of insurance is required, if held.

Fee prices – per day as of 6th June 2026 - due to the increase in cost of cat food, we will happily provide all meals for £1.00 per unit per day. You are of course welcome to bring your own food for your cat/cats.

Fees per day, on a bring your own food basis.

1 cat	£11.00
2 cats sharing -	£16.00
3 cats sharing -	£21.00
4 cats sharing -	£26.00

Deposit

A deposit of £20 must be paid at the time of booking. **Deposits are non-refundable.**

Every care will be given to the welfare and safety of all cats boarded, but all cats are boarded entirely at the client's risk.

Social Media & Website

I give permission for images of my cat to be used in promotional material produced by Castle Cattery.

YES

NO

Digital Correspondence

I give my authority for images of my cat to be sent to me via electronic means, while staying at Castle Cattery.

YES

NO

Mrs. R.M Ruell.
License Holder



GROOMING: I give permission to groom my cat/cats. **YES** **NO**

Vaccinations

All cats accepted for boarding must be accompanied by a valid vaccination certificate (Flu & Enteritis) and kept for the duration of the stay.

Please make sure your cat has been wormed recently and had one form or another of flea control. (Please see customer schedule).

If the cat/cats are to be found with fleas or worms, the license holder reserves the right to administer treatment and charge the owner.

Veterinary Treatment

Whilst all efforts are made to contact the customer, in the event of an emergency or if we are unable to make contact, the license holder reserves the right, without notice, to instruct the nominated veterinary practice to carry out any treatment, deemed necessary whilst in the care of the license holder. All veterinary fees, costs of attending and transportation of the cat will be billed directly to the client, unless otherwise arranged.

Belongings

We supply beds and bedding but you are welcome to bring your own. Any bedding is to be in a parasite free condition. All belongings left at the premises are left entirely at the clients risk. All carriers, beds, bedding etc, must be clearly marked with the clients name and the cats name.

Scratching Posts

Please advise if you are happy for the license holder to provide suitable entertainment, e.g puzzle feeder/scratching posts. Please select.

YES

NO

Medications

Please supply any medication that your pet has been prescribed. Whilst we are happy to administer any prescribed medication to your cat we accept no liability, if a cat refuses medication.

Sharing Units

Cats from the same household are permitted to share a unit, maximum of two. The license holder will monitor the cats behavior, and if necessary will separate the cats. This will incur an extra unit fee per day.

If applicable, I Agree to the unit sharing conditions above,

Sign _____ Date ____ / ____ / ____

Mrs. R.M Ruell.
License Holder



Procedures

A comprehensive document list of how we run the cattery is available to view at reception.

Abandonment

Failure to contact the license holder within seven days from the date of collection, will result in the assumption that the cats have been abandoned, and will be placed for rehoming, the customer will also be liable for any attendant costs.

Customer Information

All information held, albeit electronic or hard copies are done so following the Data Protection Act 1998, as updated by the General Data Protection Regulation 2018.

I, the (client/cat owner) undertake to abide by these terms and conditions.

Microchipping

As of 10th June 2024 under new UK Legislation all cats must be Microchipped and number provided below to the boarding company.

Declaration

I/We _____ agree to all the applicable Terms and Conditions of this Boarding Contract.

Sign: _____

Sign: _____

Print: _____

Print: _____

Date: ____/____/____

Date: ____/____/____

I, the license holder, agree to the above terms and conditions set out in the above contract and attendant forms.

Sign _____

Date: ____/____/____

Mrs. R.M Ruell.
License Holder